



LEISURE
FURNISHINGS

Product care guide

The care guide is to help you care for your upholstery and maintain the product for many years.

You may find your upholstery a little firm at least to begin with, this is perfectly normal as all foam and filling composites will naturally soften in time. This softening does not constitute as a fault under the warranty.

Fabrics with a pile may appear to have a difference in shades, this is due to the direction of the pile and how the light reflects. This is not a fault, it's part of the charm of the fabrics. Regular care with a soft brush will ease the pile back and reduce the effect of the pile being flattened over time.

Fabric will stretch, move and develop creases/wrinkles during use, these are expected and are completely normal during the lifetime of the product.

Most fabrics will show signs of wear over time this is due to friction, another sign of use can be little balls of fuzz which could appear on the fabric surface, this can be different for each fabric as each fabric will be made up of different yarns and weaves, all these are signs of normal use of the product and occur naturally and is not considered a defect.

It is important all cushions/upholstery are regularly "Dressed", this is achieved by a good plumping of the cushions/upholstery to ensure the cushions revert to their shape. All cushions and arm pads should have the creases and wrinkles smoothed out daily. Without "Dressing" and "Smoothing" the cushions it could give the appearance of flat/misshaped or making the fabric appear loose or baggy. This is not a defect but part of the care of the product/s.

Please ensure all cushions/upholstery are always placed in the correct position during use.

Vacuuming or using a soft brush frequently on products helps to eliminate dirt and dust particles which will also keep the product in tip-top condition.

Avoiding prolonged exposure in direct sunlight or heat source as this will have an adverse effect on the product/s.

Dry clean all products only, if a spillage occurs, we advise removing the excess with a soft absorbent cloth or paper towel. Do not soak or rub/scrub any fabrics, we always advise contacting a professional cleaning services for advice.

In the unfortunate event you believe you have a warranty concern, this must be taken to the place of purchase, this will then trigger the warranty process.

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